

# Supervisory activities on the main Groups of Undertakings



01

**Undertakings Group n. 1: Establishment of a new SPM Services delivery process; additional operating methods for the management of the Colocation Services; of new wholesale customer management systems**

## **SB activities to fulfil the specific monitoring function:**

- analysis of delivery processes and related recommendations
- single file on-site checks
- saturated UN checks
- reports from Operators
- motu proprio analysis /reports



02

**Undertakings Group n. 2: Establishment of a new incentive system and a code of conduct for Open Access and Wholesale function staff**

## **SB activities to fulfil the specific monitoring function:**

- evaluation of the TIM Wholesale MBO scheme
- endorsement of the importance of the equivalence component



03  
04

**Undertakings Group n. 3 and 4: Establishment of a performance monitoring system for SPM services and assurances of transparency of the monitoring system**

## **SB activities to fulfil the specific monitoring function:**

- Analysis of the non-discrimination and subsequent KPIs
  - Insights
  - Recommendations
  - Procedures in critical cases



05  
06

**Undertakings Group n. 5 and 6: Guarantees of transparency of the Technical Plans for the Quality of the Fixed Access Network**

## **SB activities to fulfil the specific monitoring function:**

- solicitation by TIM of the timely publication of the technical development and quality plans for the access network
- incentive for adequate transparency of the plans themselves